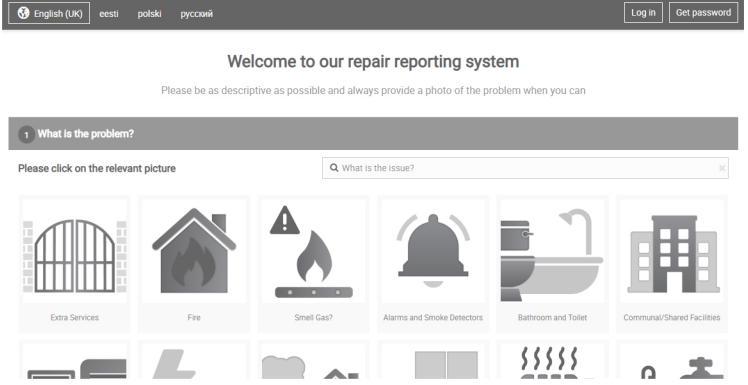




A guide to reporting your repair requests

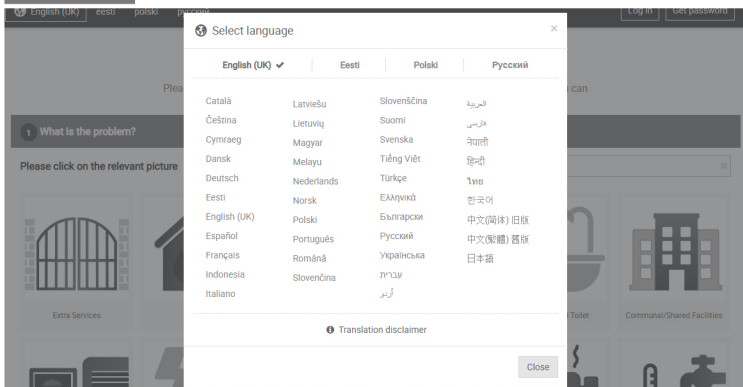
1

To report any repair and maintenance requests, please go to:
<https://alscot.fixflo.com>



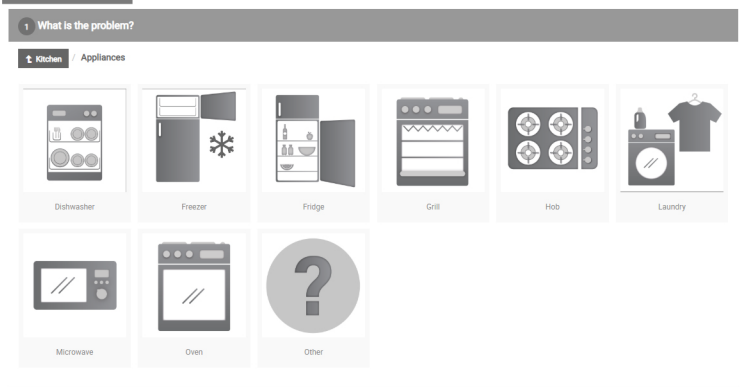
2

Select the language you would like to report in



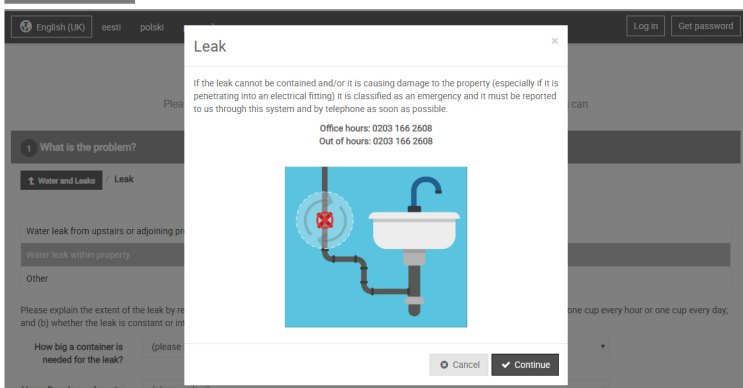
3

Choose the picture icon most relevant to your issue



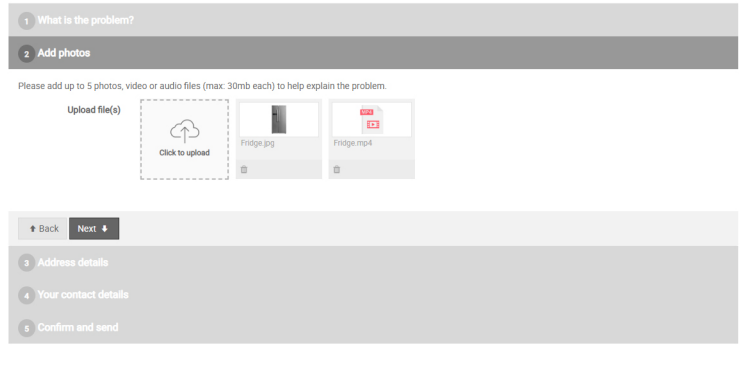
4

Review any guidance and advice pop-ups shown



5

Include all details and any photos or videos



6

Select your address and enter your contact details



7

Submit your repair request through to us and receive instant email confirmation!

